

ASKARI LIFE ASSURANCE CO. LTD.

Stay Connected to Askari Life during this Pandemic



In light of recent outbreak of COVID-19, causing disruption to everyday lives and routine of all including our policyholders. It becomes imperative that the Askari Life always strive to serve its policyholders by providing exceptional services and maximum support in all aspects related to insurance policies through online medians. You can now avail following services online while staying home;

PAY PREMIUM ONLINE

In order to make an online premium payment using Inter Bank Funds Transfer option, simply access to your Internet Banking services. Select payment/funds transfer option and enter Askari Life account details depending upon the type of policy you have opted.

Once the payment is made, please send us premium payment transfer details along with your policy number and valid contact details at info@askarilife.com.

You will get your premium payment receipt via email and a confirmation SMS will also be sent to your registered mobile number.

In case of any assistance, you may also contact our Customer Facilitation Center at **021 111 225 275**.

ACCOUNTS DETAIL

For Individual Life Policies	For Group Policies	For International Clients
Account Title: Askari Life Assurance Company Limited	Account Title: Askari Life Assurance Company Limited	Account Title: Askari Life Assurance Company Limited
Account Number: 0000578517	Account Number: 02351650000384	IBAN Number: PK54JSBL9519000000578517
Bank Name: JS Bank Limited	Bank Name: Askari Bank Limited	Bank Name: JS Bank Limited

ONLINE INTIMATION & DISBURSEMENT OF POLICY CLAIMS

Askari Life is accepting all nature of claims through online mediums available. Policyholder has the liberty to submit a claim related to the policy through following channels;

- By emailing at info@askarilife.com or claims@askarilife.com
- Through WhatsApp number **0348-8889910**
- Through our Customer Facilitation Centre at **021 111 225 275**

Similarly, company will make all the claim payments online into policyholders account directly. It is necessary by the client to submit complete and valid banking account details to Askari Life in order to swift transfer of funds.

Payments that are being made through cheques may experience some delay due to current situation.

POLICY RELATED QUERIES

For any query related to your policy, please call our Customer Facilitation Centre at **021 111 225 275** or email at info@askarilife.com or visit our website www.askarilife.com.

COMPLAINTS

You may lodge your complaints anytime through any of the following medians;

- By emailing at help@askarilife.com
- Through WhatsApp number **0348-8889910**
- Through our Customer Facilitation Centre at **021 111 225 275**

Head Office

Emerald Tower, Office No. 1104, 11th Floor, Plot G-19,
Block 5, KDA Improvement Scheme No. 5, Clifton, Karachi.